

AVAILABLE OPTIONS

1. FOR QUICK CHECK

- ENTER MEMBER NUMBER THEN PRESS #, PIN NUMBER THEN PRESS #, LAST FOUR OF PRIMARY'S SOCIAL SECURITY NUMBER THEN PRESS #
- GIVES 01 & 71-77 BALANCES
- TO REPEAT, PRESS 1
- FOR ADDITIONAL ACCOUNT INFORMATION, PRESS 2
SELECT ACCOUNT, LIST WILL VARY BY MEMBER
- FOR BALANCE AND AMOUNT AVAILABLE, PRESS 1
- FOR LAST TRANSACTIONS, PRESS 2
- FOR TAX AND IRA INFORMATION, PRESS 3
- TO SELECT ANOTHER MEMBER OR ACCOUNT, PRESS 4
- FOR THE PREVIOUS MENU, PRESS *
- TO END THE CALL, PRESS #

2. FOR ACCOUNT INFORMATION

- ENTER MEMBER NUMBER THEN PRESS #, PIN NUMBER THEN PRESS #, LAST FOUR OF PRIMARY'S SOCIAL SECURITY NUMBER THEN PRESS #
- SELECT ACCOUNT, LIST WILL VARY BY MEMBER
- FOR BALANCE AND AMOUNT AVAILABLE, PRESS 1
- FOR LAST TRANSACTIONS, PRESS 2
 - LAST WITHDRAWALS, PRESS 1
 - LAST DEPOSITS, PRESS 2
 - FOR CHECKS, PRESS 3
- ALL TRANSACTIONS, PRESS 4
- FOR TAX AND IRA INFORMATION, PRESS 3
- TO SELECT ANOTHER MEMBER OR ACCOUNT, PRESS 4

3. TO PERFORM TRANSACTION ACTIVITY

- ENTER MEMBER NUMBER THEN PRESS #, PIN NUMBER THEN PRESS #, LAST FOUR OF PRIMARY'S SOCIAL SECURITY NUMBER THEN PRESS #
- SELECT ACCOUNT, LIST WILL VARY BY MEMBER
- FOR CHECKING ACCOUNTS PRESS 1, FOR SAVINGS ACCOUNTS PRESS 2, FOR LOANS PRESS 3, FOR CREDIT CARDS PRESS 4
- CHECKING AND SAVINGS
 - TO TRANSFER, PRESS 1
 - TO MAKE A LOAN PAYMENT, PRESS 2
 - TO DO A CROSS ACCOUNT TRANSFER, PRESS 3
 - TO MAKE A CREDIT CARD PAYMENT, PRESS 4
 - SELECT ANOTHER MEMBER OR ACCOUNT, PRESS 5
- LOANS AND CREDIT CARDS
 - TO MAKE A LOAN PAYMENT, PRESS 1
 - SELECT ANOTHER MEMBER OR ACCOUNT, PRESS 2
 - TO RETURN TO THE PRIOR MENU, PRESS *
 - TO END THE CALL, PRESS #

4. FOR MEMBER SERVICES

- ENTER MEMBER NUMBER THEN PRESS #, PIN NUMBER THEN PRESS #, LAST FOUR OF PRIMARY'S SOCIAL SECURITY NUMBER THEN PRESS #
- SELECT ACCOUNT, LIST WILL VARY BY MEMBER
- TO CHANGE PIN, PRESS 1
- TO ACCESS THE SAMPLE PAYMENT CALCULATOR, PRESS 2
- SELECT ANOTHER MEMBER OR ACCOUNT, PRESS 3
- TO RETURN TO THE PRIOR MENU, PRESS *
- TO END THE CALL, PRESS #



Personal Electronic Automated Response Line

TELEPHONE NUMBER:

1-800-259-0762

To use **PEARL** you will need the following information:

1. Account Number: _____
2. Personal Identification Number (PIN): _____
(Until you change your PIN the last four digits of your Social Security Number is your PIN).
Last 4 numbers of Social: _____
3. # - End of Data Entry.
4. * - Return to prior menu. Back up to correct an entry or Terminate share draft inquiry.
5. 9 - Ends the call.
6. **DO NOT** use decimals when entering amounts, i.e. \$150.00 should be entered as 15000#.
7. To transfer between different share accounts you must have completed an authorization form before you attempt a transfer.

ACCOUNT TYPES:

Share:	01
Share Drafts:	71-77
Business Share Draft:.....	79
Vacation Club:	62
Rainy Day Savings:.....	63
CU Succeed® Teen Acct:	67
Teen Checking:	14
Christmas Club:.....	61
Active Assets:	66
IRA Accounts:	07, 08, 09, 10
Roth IRA Certificates:	51-56
Share Certificate:.....	91-96
IRA Share Certificate:	81-86

Improving the financial life of each member is our priority and our pleasure.

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